



RUSSIAN HELICOPTERS



Creation of Russian Helicopters' Global Service System

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**Founded as only service division
of Russian Helicopters**


Mission is to establish a modern system of integrated logistics support for Russian helicopters which would allow to decrease the cost of helicopter life cycle.

- Issues with Spare parts
- Multiple source support system
- Lack of Total List of services and GPL
- Poorly updated documentation
- Lack of modern Service products
- Outdated Training system
- Old Ground equipment

More than 6000 flying helicopters



 Performance Data *(by feedback & LSA)*

 Reliability & Safety *(by legal supply chain,
new training program,
on-time Service Bulletins...
and so on)*

 Reaction Time on Request *(from weeks to hours)*

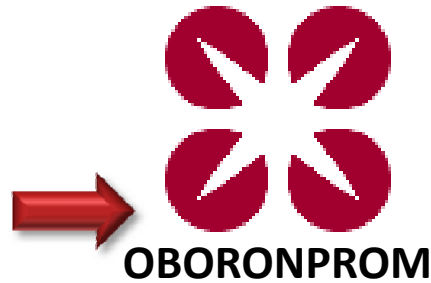
 Delivery Date of Spares *(from months to days)*

 AOG Time *(many times)*

 MRO labor intensity *(up to 30%)*



CUSTOMER



HSC



МОСКОВСКИЙ МАШИНОСТРОИТЕЛЬНЫЙ ЗАВОД

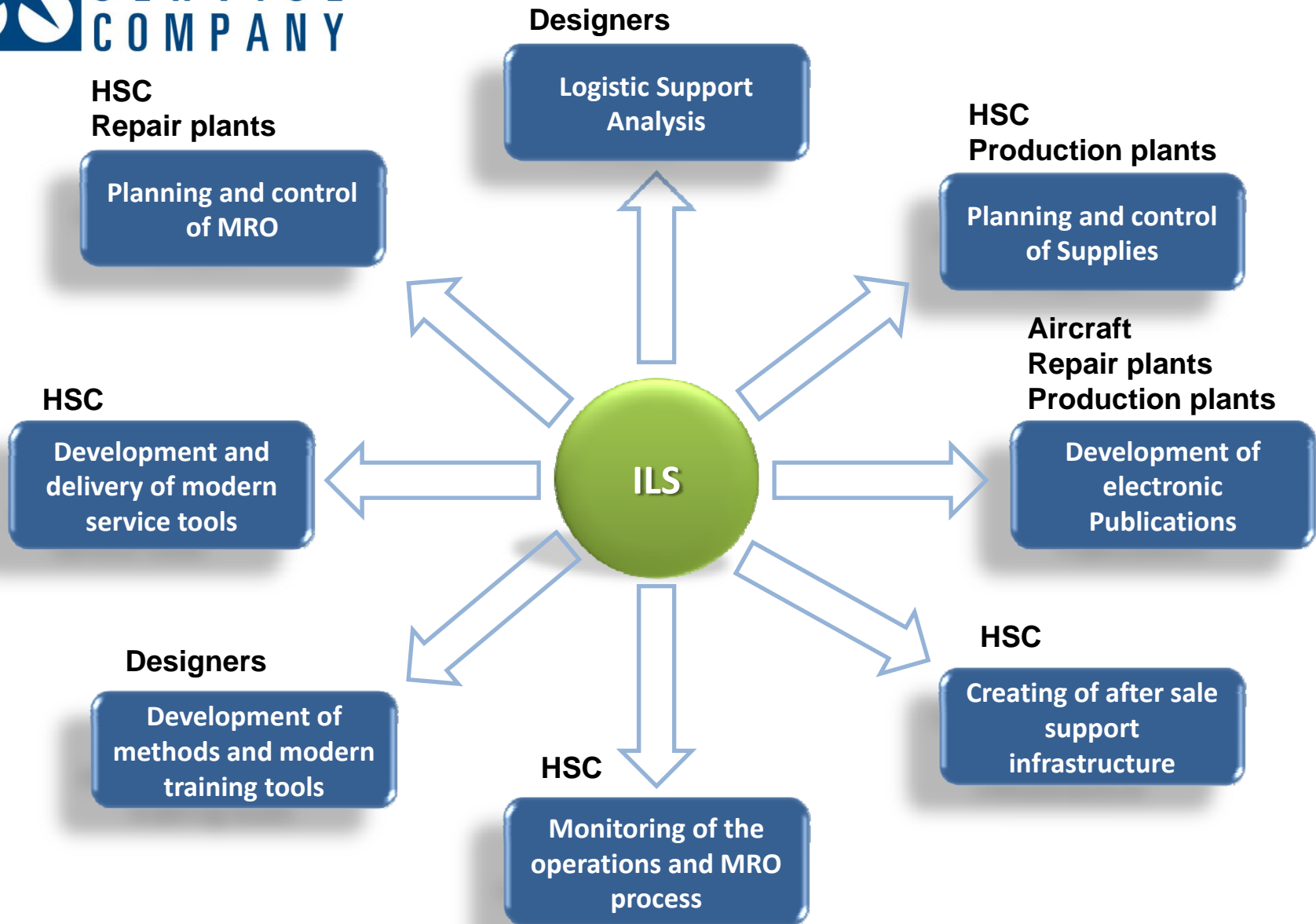


ПРОИЗВОДСТВО РУЛЕВЫХ ВИНТОВ ВЕРТОПЕЛОВ

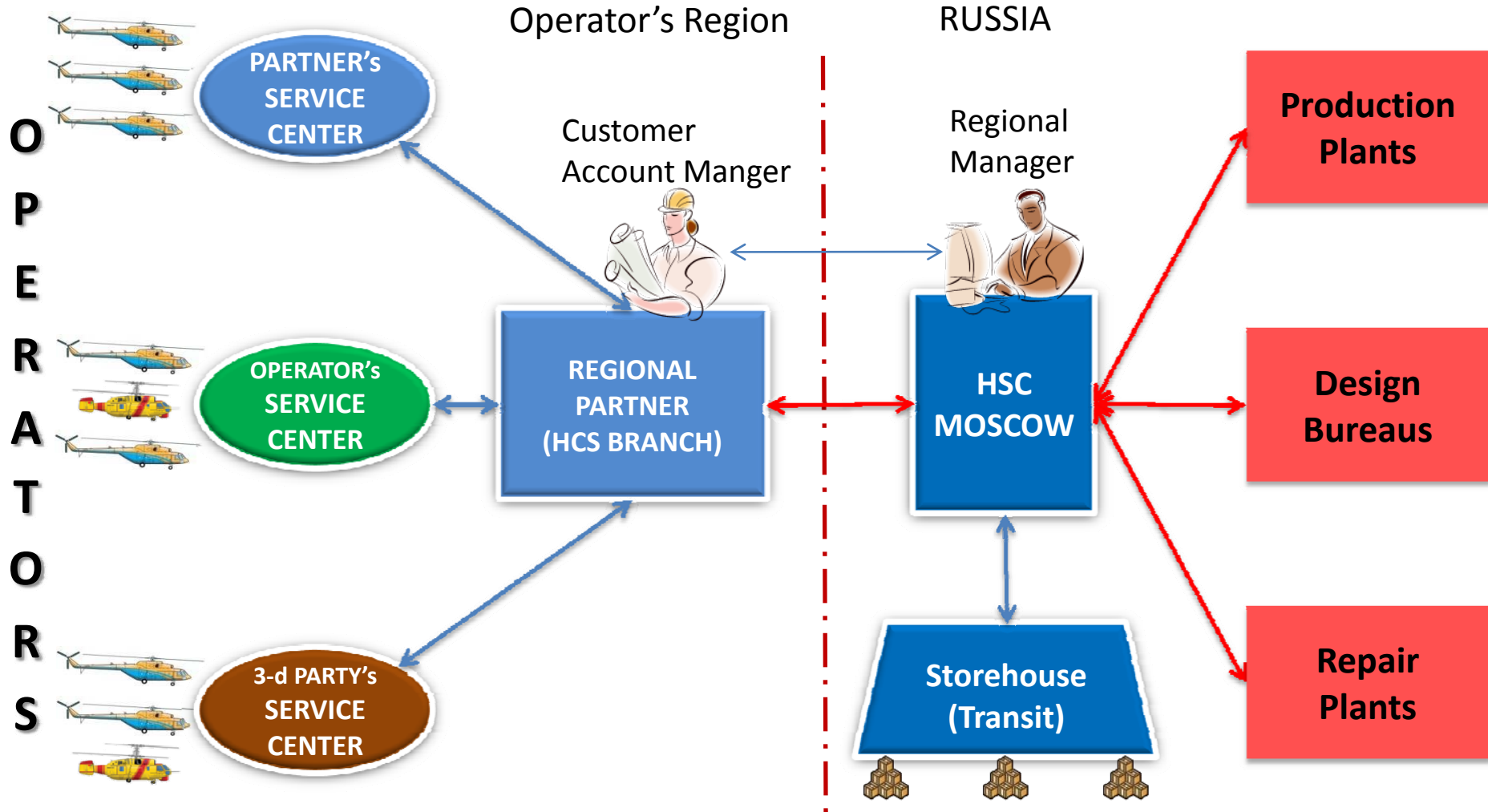
ОАО "РОСТВЕРТОЛ"



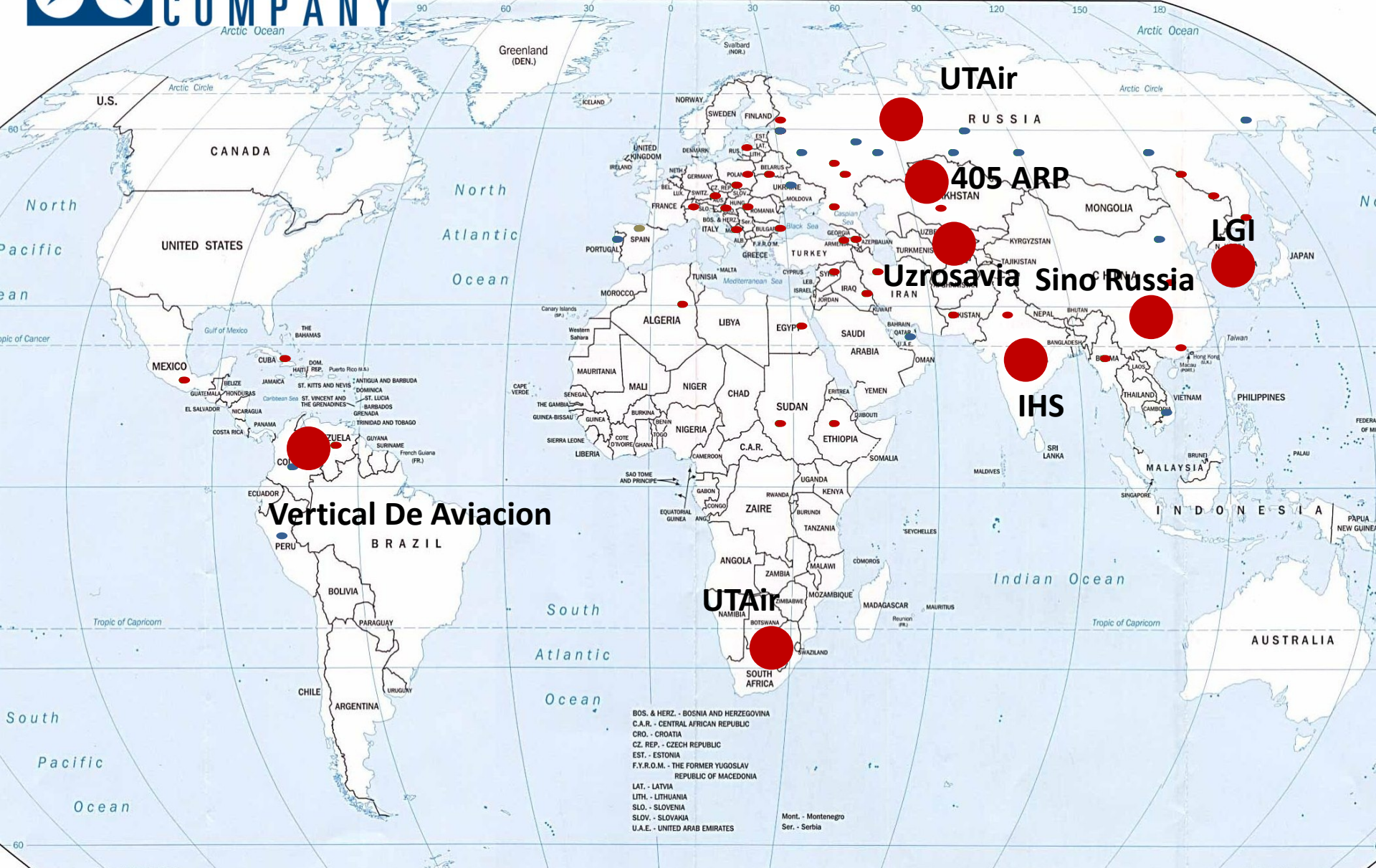
ILS Responsibilities







Partner	Region
UTAir (Russia)	Russia South Africa
Vertical De Aviacion (Columbia)	Latin America
Sino Russia (China)	China
LG International (Korea)	SEA
IHS (India)	India
UZROSAVIA (Uzbekistan)	Middle Asia
405 ARP (Kazakhstan)	Kazakhstan



Vertical De Aviacion

UTair

405 ARP

Uzrosavia Sino Russia

LGI

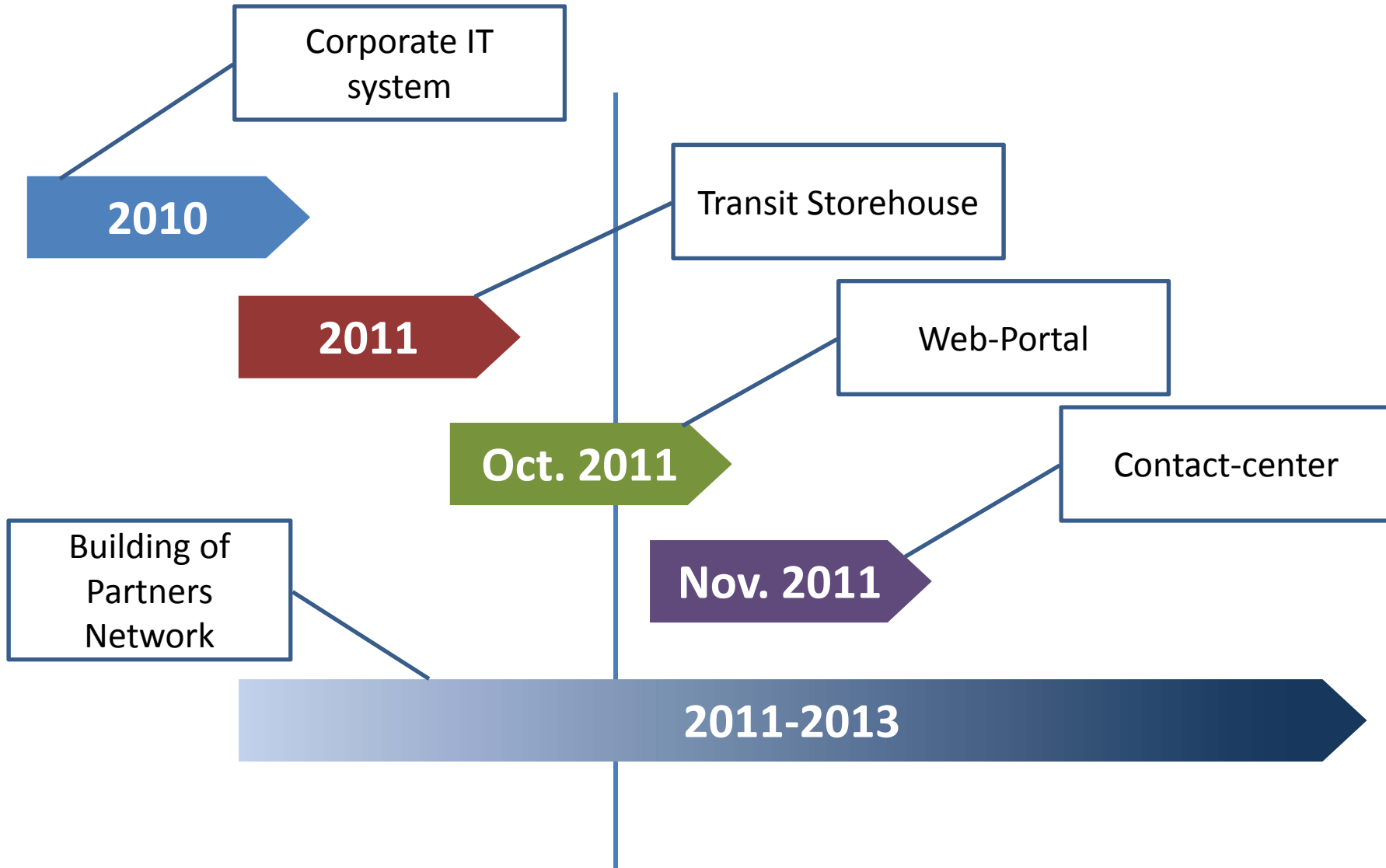
IHS

UTair

BOS. & HERZ. - BOSNIA AND HERZEGOVINA
 C.A.R. - CENTRAL AFRICAN REPUBLIC
 CRO. - CROATIA
 CZ. REP. - CZECH REPUBLIC
 EST. - ESTONIA
 F.Y.R.O.M. - THE FORMER YUGOSLAV
 REPUBLIC OF MACEDONIA
 LAT. - LATVIA
 LITH. - LITHUANIA
 SLO. - SLOVENIA
 SLOV. - SLOVAKIA
 U.A.E. - UNITED ARAB EMIRATES

Mont. - Montenegro
 Ser. - Serbia

- All Service in Operator's Region (*Global Partner's net*)
- Customs Procedures reduction (*down to "0"*)
- Delivery times Decreasing (*down to 24h*)
- Quick Technological Support (*personal & regional managers*)
- Flexible Payment terms (*installment payment, payment after delivery, local currency...*)



- “One stop shop” system
- Integrated Logistic Support philosophy
- Improved safety
- Global Service Net
- New cooperation format
 - *IT technology*
 - *Complex service contracts*
 - *Pay By the Hour contract*



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**HELICOPTER
SERVICE
COMPANY**

THANK YOU!

QUESTIONS WELCOME